

Cannot receive email

Cannot receive email with error number 0x800CCC18

Full error message:

Unable to logon to the server using Secure Password Authentication. Account: 'Mail server', Server: ' Mail server ', Protocol: POP3, Server Response: '-ERR Invalid command.', Port: 110, Secure(SSL): No, Server Error: 0x800CCC90, Error Number: 0x800CCC18

Cause : system reject to logon the Secure Password.

Solution : uncheck “Log on using server using Secure Password Authentication”

On Outlook express

1. Select Tools > Accounts > at tab Mail select your account>properties
2. Go to tab server
3. Uncheck “Log on using server using Secure Password Authentication”
4. OK > Close

On Microsoft Outlook 2003

1. Select Tools > E-mail Account.
2. Select View or change existing e-mail account>> Next
3. Select your email-account > select Change..
4. Uncheck “Log on using server using Secure Password Authentication”
5. OK > Close

On Microsoft Outlook 2003

1. Select Tools > Account Settings.
2. Select your email account > Change
3. Uncheck “Require Log on using server using Secure Password Authentication”
4. Next> Finish>Close