

Cannot send email

Check setup

Gator (Microsoft Outlook 2007)

1. In Microsoft outlook, select Tools > Account Settings.
2. In Account setting , Select your email account > Change

Add New E-mail Account

Internet E-mail Settings
Each of these settings are required to get your e-mail account working.

User Information
Your Name:
E-mail Address:

Server Information
Account Type:
Incoming mail server:
Outgoing mail server (SMTP):

Logon Information
User Name:
Password:
 Remember password
 Require logon using Secure Password Authentication (SPA)

Test Account Settings
After filling out the information on this screen, we recommend you test your account by clicking the button below. (Requires network connection)

4. Checking

-Incoming mail server :

Should be: mail.yourdomainname.com

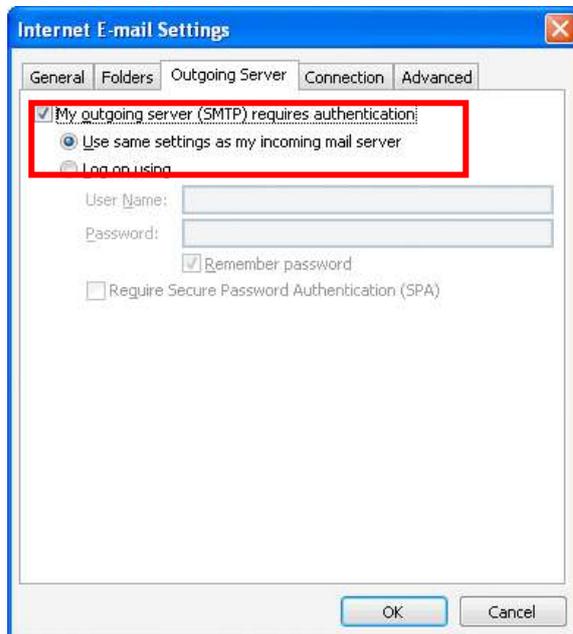
-Outgoing mail server (SMTP):

Should be: smtp.yourdomainname.com

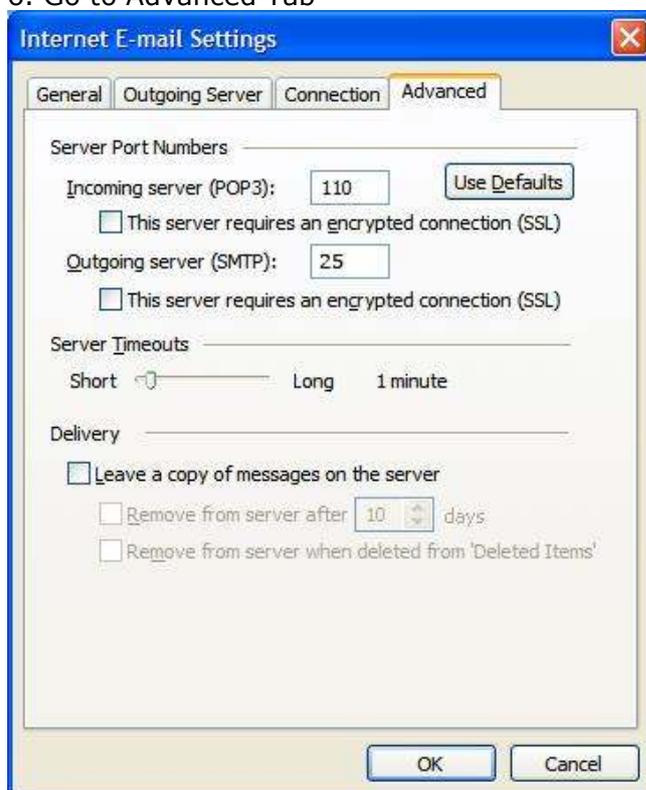
-User name: Should be your email address (Make sure that have @yourdomainname.com)

-Password: Confirm your password

5. Go to tab More Setting > Outgoing Tab
Select : My outgoing server (SMTP) requires authentication
And Use same setting as my incoming mail server



6. Go to Advanced Tab



- Verify that you have 25 for your Outgoing mail (SMTP)
- If used port 25 and still have problem, change port to 8025

